

INDRA OBTAINS THE AENOR CRIMINAL COMPLIANCE CERTIFICATION FOR ITS PROMOTION OF COMPLIANCE CULTURE

- **Following a thorough audit, the company has obtained the above certification, based on the UNE 19601 Standard on the best practices to prevent crime, reduce risk and promote an ethical business culture in compliance with the law**
- **It is one of the first Ibx 35 technological and consultancy companies to be awarded this certification**
- **Indra has enhanced its compliance culture in recent years based on the principles of integrity and transparency, and this certification constitutes an acknowledgment of these efforts to adopt the best practices for good corporate governance and regulatory compliance**

Madrid, July 10, 2019.- Indra, one of the leading global technological and consultancy companies, has obtained AENOR's criminal compliance certification in accordance with the UNE 19601 Standard on the best practices in management systems to prevent crime, reduce risk and promote an ethical business culture in compliance with the law, helping to generate trust.

The certification demonstrates that Indra's Criminal Risk Prevention Model complies with the requirements of the Standard, in its commitment to achieve continuous improvement by incorporating the strictest norms of compliance.

Indra thus becomes one of the first Ibx 35 technological and consultancy companies to obtain this certification, which assists in generating trust and constitutes an acknowledgment of Indra's efforts to prioritize and adopt the best national and international practices with regard to compliance, corporate governance, social responsibility and business ethics.

AENOR has awarded Indra this certification after conducting a thorough audit involving all the company's corporate departments and several business units, led by the Compliance Unit.

Indra's strengths highlighted in AENOR's Audit Report include the organization's approach to risk and its integration into its processes, together with the crime prevention model, as well as the attractive and dynamic training in Ethics and Compliance provided to all the company's professionals.

Indra's Criminal Risk Prevention Model, endorsed by prestigious international law firms, is constantly updated in accordance with the most stringent national and international standards and its elements and internal regulations are continuously adapted to Indra's corporate processes and business areas.

Culture of integrity and transparency

Indra has significantly enhanced its compliance culture in recent years, placing particular emphasis on values such as integrity, responsibility and transparency. In this regard, it has made great headway in the design and dissemination of a new corporate culture, with full regulatory compliance and zero tolerance towards irregularities and corruption.

The Compliance Unit, which, since 2015, has directly and exclusively reported to the Audit and Compliance Committee of Indra's Board of Directors to guarantee its independence, has launched numerous initiatives having an impact in this field. These include the implementation of different training initiatives concerning Ethics and Compliance and dissemination aimed at all the professionals at the company with the full

involvement of Senior Management, as well as the creation of a blog entitled *Do the right thing* to popularize the guidelines and good practices taken from the Code of Ethics and Legal Compliance among all Indra's professionals in a practical and simple manner.

It has also promoted the use of the Direct Channel among its professionals, a confidential notification channel by means of which any professional, partner or third party can raise their queries regarding the interpretation of the Code of Ethics and Legal Compliance or report any irregularity they become aware of. As a result of these endeavors and the greater confidence of the professionals in Indra's compliance mechanisms, the number of notifications received via the Direct Channel has increased by more than 41.5% over the last year.

About Indra

Indra (www.indracompany.com) is one of the leading global technology and consulting companies and the technological partner for core business operations of its customers world-wide. It is a world-leader in providing proprietary solutions in specific segments in Transport and Defense markets, and a leading firm in Digital Transformation Consultancy and Information Technologies in Spain and Latin America through its affiliate Minsait. Its business model is based on a comprehensive range of proprietary products, with an end-to-end, high-value focus and with a high innovation component. In the 2018 financial year, Indra achieved revenue of €3.104 billion, with 43,000 employees, a local presence in 46 countries and business operations in over 140 countries.

About AENOR

AENOR is a professional service entity that identifies and helps to remedy shortcomings in the competitiveness of companies, sectors and the economic fabric by generating trust. AENOR is the leading certification entity in Spain.

AENOR is a global entity, as it conducts operations in 90 countries in certification, verification, validation, inspection, analysis, training and information service activities. More than 80,000 work centers currently have one of AENOR's certifications in fields such as Quality Management, Sustainability, Occupational Health and Safety, Digitalization and Compliance.