

INDRA RENEWS ITS GLOBAL QUALITY CERTIFICATE AND EXPANDS ITS COVERAGE TO 50 GROUP COMPANIES IN 16 COUNTRIES

- **Indra has been recognized by AENOR as a company whose Quality Management System complies with the principles, processes and best practices established in the international ISO 9001 standard, the most widely used model in national and international customer/supplier relations.**
- **The certifying body emphasizes that "the Quality Management System, within the standard, demonstrates a very high degree of implementation in the organization, with all personnel involved in the tasks assigned to them, as well as a high degree of commitment to them".**
- **The company has expanded the scope of its global ISO 9001 certification with the incorporation of new subsidiaries to its Quality Management System, such as the United States and the United Kingdom, in addition to some companies in Spain.**

Madrid, July 22, 2022.- Indra, one of the leading global technology and consulting companies, has been recognized by AENOR as a company whose Quality Management System complies with the principles, processes and best practices established in the standard International ISO 9001, the most widely used model in national and international customer/supplier relationships.

ISO 9001 has established itself as the de facto standard for this type of business exchange in many industries and allows companies to demonstrate their ability to meet their customers' needs. Among the benefits of implementing a Quality Management System in accordance with the ISO 9001 standard are the improvement of processes and the reduction of costs - including monetary costs - associated with so-called "non-quality" aspects, greater involvement of professionals in a job well done and customer satisfaction, and the seamless transmission of the commitment to quality to all the company's stakeholders, such as employees, customers, suppliers and shareholders.

This year, Indra has expanded the scope of its global ISO 9001 certification with the incorporation of new subsidiaries to its Quality Management System, such as its companies in the United States and the United Kingdom, as well as some companies in Spain. This certification currently covers a total of 50 Indra group companies in 16 countries.

As a result of its successful global deployment, Indra's Quality Management System is fully implemented in Argentina, Australia, Brazil, Chile, Colombia, Spain, the United States, the Philippines, Italy, Mexico, Panama, Peru, Portugal, the United Kingdom, the Czech Republic and Uruguay. Indra has a single, homogeneous and integrated system that ensures an appropriate level of quality in each of the projects and operations it develops, as well as the best adaptation and response to customer expectations, especially those of large companies with global operations.

AENOR, the leading certification body in Spain, emphasizes that "the Quality Management System, within the standard, demonstrates a very high degree of implementation in the organization, with all personnel involved in the tasks assigned to them, as well as a high degree of commitment to them. As in previous years, the high degree of maturity of the management system can be seen, incorporating numerous improvements and tools for greater effectiveness and efficiency of the processes".

Among Indra's strengths recognized by AENOR in accordance with the ISO 9001 standard are "the methodology and rigor applied in the design and development of projects, the system implemented for monitoring and measuring projects, and the participation of customers and the technical team in the design and development processes".

About Indra

Indra (www.indracompany.com) is one of the leading global technology and consulting companies and the technological partner for core business operations of its customers worldwide. It is a world-leader in providing proprietary solutions in specific segments in Transport and Defence markets, and a leading firm in Digital Transformation and Information Technologies in Spain and Latin America through its affiliate Minsait. Its business model is based on a comprehensive range of proprietary products, with a high-value, end-to-end focus and with a high innovation component. As of the end of the 2021 financial year, Indra had revenue of €3.390 billion, with more than 52,000 employees, a local presence in 46 countries and business operations in over 140 countries.

About AENOR

AENOR is the leading certification body in Spain which identifies and helps correct competitiveness gaps in companies, sectors and the economic fabric, thus contributing to the transformation of society by creating confidence in organizations and people.

As a global entity, it conducts operations in 87 countries in certification, verification, validation, inspection, analysis, training and information service activities. More than 87,000 work centers currently hold one of AENOR's certifications in fields such as Quality Management, Sustainability, Occupational Health and Safety, Digitalization, Animal Welfare, Non-Financial Information Verification and Compliance.