

INDRA STRENGTHENS ITS RISK MANAGEMENT CULTURE BY RENEWING THE ISO 31000 CERTIFICATION

- **This certification demonstrates the company's adoption of best risk management practices, which is aligned with the new strategy for its four businesses, integrating ESG risks and taking into account aspects such as the impact of AI**
- **Adaptation to the CSRD (Corporate Sustainability Reporting Directive) and the implementation of a Risk Culture Survey for the first time are some of the improvements that have been made**
- **As well as having a risk map for each business, Indra's model integrates one for each country into its model, another of the most highly valued aspects of the audit conducted by AENOR, in which Indra was awarded the highest degree of compliance**

Madrid, June 17, 2024.- Indra has renewed the ISO 31000 certification awarded by AENOR, which guarantees its compliance with best practices for the optimal governance of any external or internal risk factors, including financial and sustainability risk management, related to its environmental, social and governance (ESG) performance. This recognition extends to Minsait, as well as all of the companies in which the company holds a majority stake throughout the world.

The ISO 31000 certification shows that Indra's Risk Control and Management System complies with the principles, processes and best practices in the area, that it effectively integrates risk management into the group's activities, and that it is fully aligned with the company's new strategy set out in its *Leading the Future* plan for its four businesses, one of the strengths recognized by AENOR in its audit.

Moreover, for the first time, in keeping with the philosophy of continuous improvement that Indra is renowned for, the company has conducted a risk culture survey endorsed by CEO José Vicente de los Mozos to evaluate and improve the risk awareness and culture of the organization's professionals.

"Measuring the risk culture is key, as it enables us to detect dangers, overcome challenges, increase opportunities for success, foster a proactive attitude and optimize our adjustment to the socio-economic context. Our model can't be static, so we've adapted it to our new *Leading the Future* strategic plan, and we need our professionals to remain alert and warn us of any new threats", highlighted de los Mozos.

Within the framework of the adaptation to the future legal requirements associated with the CSRD (Corporate Sustainability Reporting Directive) and the European Sustainability Reporting Standards, Indra, according to the audit, has conducted an excellent risk analysis process to report its sustainability information in a more exhaustive manner, besides updating, reinforcing and unifying the requirements related to the reporting of social, environmental and governance information. These sustainability-related factors are becoming increasingly important and they now account for one third of the risks identified by the company.

The involvement of the Global Risk Unit in different areas of Indra's governance, such as developing the Strategic Plan and adapting its model to the CSRD Directive, demonstrates the inclusive nature of its Risk Management Model.

The audit team also highlighted the fact that Indra has integrated its risk management model into the different geographical areas in which it operates with a high degree of compliance, drawing up a risk map for each country and including different ones such as Italy, Colombia, Mexico and Brazil in the audit each year.

Indra's ultimate goal when it comes to performing excellent risk management is to identify and adequately assess the risks in order to implement measures in good time to mitigate the likelihood of their occurrence and/or any potential impact on the business objectives.

About Indra

Indra (www.indracompany.com) is one of the main global defence, aerospace and technology companies and a leader of the digital transformation and information technologies in Spain and Latin America through its Minsait subsidiary. Its

business model is based on a comprehensive range of proprietary products with a significant innovative component, making it the technological partner for the digitalization and key operations of its customers around the world. Sustainability is an integral part of its strategy and culture in order to overcome current-day and future social and environmental challenges. In the financial year 2023, Indra achieved revenue totaling €4.343 billion, with more than 57,000 employees, a local presence in 46 countries and business operations in over 140 countries.

Contact Communication

Toñi García Carballal
magcarballal@indra.es
+34 648 10 29 48