



**indra**

**iONE**

INDRA  
FOR  
INSURANCE

Global solution for the insurance industry

**XCELENT Technology 2012**

XCELENT Awards 2012  
LATIN AMERICAN POLICY ADMINISTRATION SYSTEMS 2012:  
LIFE, ANNUITIES, AND HEALTH ABCD VENDOR VIEW  
[www.celent.com](http://www.celent.com)

Consulting | IT Solutions & Services | BPO

[indracompany.com](http://indracompany.com)

# STRONGLY FOCUSED ON THE INSURANCE MARKET, INDRA'S WIDE PORTFOLIO OF SPECIALIZED SOLUTIONS AND SERVICES REPRESENTS OUR COMMITMENT TO IMPROVE THIS INDUSTRY

## IONE IMPLEMENTATION PROJECTS PORTFOLIO

### Full system implementation

Aimed to large and medium-sized companies that need to **upgrade** their **core systems** and adopt a new **business processes-oriented** approach by implementing a state of the art IT platform

### Single Module implementation

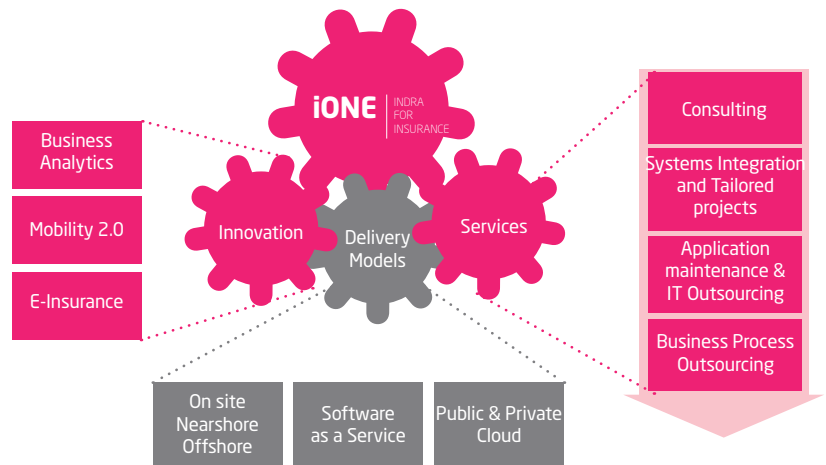
Aimed to large and medium-sized companies that need to **develop** **specific subsystems** to satisfy new requirements and integrate them with the rest of corporate systems

### iONE Framework implementation

Aimed to **take advantage** of the **technological structure** and **best practices** built in iONE in order to develop a tailored-solution for the customer

## CAPABILITIES FOR THE INSURANCE INDUSTRY

- Indra is a global **leading IT solutions and professional services company** which has been collaborating with the insurance industry for more than **20 years**
- Over **9.000 professionals** devoted to the banking and insurance market, a worldwide network of software labs and 17 Excellence Centers operating as advanced R&D labs.
- More than **30 successful implementation projects** of our solutions in the insurance market worldwide.
- 9 out of the 10** leading Spanish insurance companies and over **50 companies worldwide** are our customers.
- Offering of IT solutions and professional services** that support the whole **insurance business value chain**, ranging from consulting, solution design and implementation services, to full business process outsourcing and technology management services.



## Some of our customers in Europe

- Zurich
- Mapfre
- Asisa
- Aviva
- Sanitas
- Adeplas
- Cesce
- BBVA Seguros
- Mutua Universal
- Ibermutua
- Cyclops
- Aseval
- Pelayo
- Santander
- Línea Directa
- Fraternidad Muprespa
- Umivale

## Core Insurance implementation projects in America

- |   |  |  |
|---|--|--|
| <p><b>Brazil</b><br/>Santander Seguros (Grupo SCH),<br/>Banespa (Grupo SCH)</p> <p><b>Mexico</b><br/>Inverlincoln (Grupo SCH)</p> <p><b>Colombia</b><br/>Seguros Falabella</p> <p><b>Chile</b><br/>Seguros Falabella</p> <p><b>Peru</b><br/>Seguros Falabella</p> | <p><b>Venezuela</b><br/>Seguros Mercantil<br/>Seguros Pan American<br/>AIG - Generales<br/>Seguros Carabobo<br/>Seguros Banesco<br/>Seguros Canarias<br/>Agroseguros<br/>Seguros Profesional<br/>Seguros Universal</p> | <p><b>Argentina</b><br/>Federación Patronal<br/>LUA Seguros<br/>Rio Seguros (Grupo SCH)<br/>Hipotecario Seguros (Grupo Banco Hipotecario)</p> <p><b>Uruguay</b><br/>Banco de Seguros del Estado</p> <p><b>Dominican Republic</b><br/>Transglobal</p> |
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# GLOBAL SOLUTION FOR THE INSURANCE INDUSTRY

iONE, THE INNOVATIVE PLATFORM DEVELOPED BY INDRA, BRINGS NEW TECHNOLOGICAL CAPABILITIES TO THE INSURANCE INDUSTRY



## Indra on Insurance

With a wide experience of more than **20 years serving the insurance industry**, Indra is the best partner to manage large transformation projects aimed to improve your business by taking advantage of the new capabilities provided by the innovative **iOne platform**.

Designed by combining deep business knowledge, wide experience and strong

technological capabilities, **iONE** is the key element of our **value proposition** to the insurance industry, which is extended and shared with our clients through the services we provide.

Our business model is focused on establishing long term partnerships based on mutual trust, goal sharing and organization alignment, in order to maximize

the **value** added on our services and the **satisfaction** of each of our customers by always providing the **best mix** of resources and capabilities: extensive **experience** and business **knowledge**, best management practices, technological skills and **innovation, worldwide presence** and a range of highly specialized solutions and services.

## iONE Value Proposition

iONE is a **core platform**, developed by Indra and based on proprietary technology, that supports all the activities of the **insurance business value chain**. It has been developed as an evolution of Indra's solutions for the insurance market aimed to create a platform able to improve the customer's business by a **design that encompasses the main technological trends** that an insurance company can currently take advantage of.

- 1 Reduce "Time to Market" > Very **friendly product and rule definition** and configuration by means of the powerful **rule engine** built in the solution. Products and services are launched **faster** and through **multiple channels**
- 2 Flexibility aimed to business growth > **Flexible** parameterization to support business changes and growth and adaptable to any business process. Able to support one of the **broadest product portfolio of the market**
- 3 Client centric Design > Designed under a customer-centric philosophy: **fully integrated modules and branches** which provides a **global business vision** and high operating efficiency. **Unique client database** to provide a **complete view of all customer information** such as policies, claims, receipts and any other relevant information.
- 4 End-to-end business view > **Processes-oriented**, easy to integrate with other standard market solutions and based on **BPM/SOA** technology, **iONE** enables **the control of every business process** by checking its status at any time

## Awards

### XCELENT Technology 2012

**iONE was awarded with the "XCelent Technology 2012" award as the most technologically advanced platform of 2012 for the life insurance business in Latin America**

XCELENT Awards 2012

LATIN AMERICAN POLICY ADMINISTRATION SYSTEMS 2012: LIFE, ANNUITIES, AND HEALTH ABCD VENDOR VIEW  
www.celent.com

"iONE is the **most innovative** policy administration **solution for life and pensions** in the Latin American market.

Insurance companies looking for a policy administration **solution able to be integrated in a modern architecture** of IT business solutions, for instance interacting with a BPM (Business Process Management), should **include iONE in their shortlists**."

Juan Mazzini, Senior Analyst Celent South America

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