



**Press
Release**

INDRA WINS A CONTRACT TO RE-ENGINEER ENCE'S BUSINESS PROCESSES

- **The project covers Ence's three businesses: Forest, Pulp and Energy, as well as its corporate areas**
- **The company has positioned itself as a technological partner of Ence, the leading European producer of pulp**

Indra has signed a contract with Ence Energía y Celulosa to re-engineer the processes of its business units and corporate areas by implementing the SAP ERP as the method for streamlining this change. The project will make it possible to simplify, standardise and improve the management efficiency of the company's resources by applying the best practices of the sector and the industry.

The project scope covers its three business units (Pulp, Forest and Energy) as well as all the operations processes (Purchasing and Supplies, Production, Warehouse Maintenance and Sales) and corporate processes within the company (Finance, Management Control, Treasury).

During the project, Indra will provide all the capabilities of its service offering that cover the complete life cycle of a systems project: project management, process consulting for their review and redesign, the implementation of manufacturer solutions, and specifically in this case, of the SAP back-office processes (FI, TRM, CO, MM, WM, PM, PP, SD) and reporting (SAP-BI/BO), along with the use of GIS tools linked to the forest business.

In parallel, Indra will train the work team designated by Ence, applying an innovative development focus of their capabilities in line with the project's needs and leading the documentation and training strategy, which are key elements for the success of a transformation project this extensive.

Ence's agreement with Indra also includes application maintenance during the two years after the project enters production.

With this contract, Indra has positioned itself as a technological partner of ENCE, becoming a reference for this type of initiative within the process industry, where it already has key customers for major transformation projects in Spain as well as Latin America.



Cutting-edge projects for improving productivity in Industry and Consumer Goods sectors

Indra continues to be at the technological cutting edge of the Industry and Consumer Goods sectors, offering solutions and services conceived to constantly improve productivity and resource management for organisations. The company has a global offering that covers a variety of sectors such as real estate, the automotive industry, shipbuilding, commercial distribution, hotels and leisure, and airlines. The company's approach is carried out through an extensive offering with a differentiated value that covers the entire information technology life cycle in businesses. From consulting to the development and implementation of solutions, passing through systems outsourcing and process operations.

Indra

Indra is the number one multinational consultancy and technology company in Spain and a leader in Europe and Latin America. Innovation is the cornerstone of its business and sustainability. The company has allocated more than €550 million to R&D&i in the last three years, making it one of the top companies in Europe in its sector in terms of investment. With sales approaching €3,000 million, nearly 60% of its income is from the international market. The company employs 42,000 professionals and has customers in 128 countries.

On the other hand, since 2011, Indra has formed part of a small group of businesses certified with the highest SAP services category known as "Global Service Partner". With more than 2,600 SAP consultants and projects in 30 countries, the multinational consulting and technology firm has experienced strong growth in Latin America, where it has become one of SAP's key global partners.

As an SAP® Global Services Partner, Indra promotes the implementation of this solution and its integration in the business processes of organisations. The technological multinational is also the only Spanish company that has signed this alliance. SAP Global Services Partners help customers design, implement and integrate solutions, optimising business processes and providing highly strategic consulting services.

About Ence

Ence is Europe's leading producer of eucalyptus pulp and the second largest in terms of sales. It is also the most important Spanish company in the production of renewable energy using forest biomass and the leader in Spain for the comprehensive and responsible management of forest areas and resources.