

QUALITY POLICY

Indra Australia's vision is to be an innovative company in the relationship with its internal and external stakeholders (shareholders, employees, customers, suppliers) in addition to the institutions that cultivate and develop it and the communities in which the company operates.

Indra understands that its success depends both on its technological capacities and on the commitment of its employees to act in accordance with principles based on the values that make up the culture of the organisation. Accordingly, Indra Australia identifies and assumes as such the commitment to the satisfaction of its customers, the quality of the products and services it develops and delivers; the development of talent, innovation and integrity in the performance of professional activity.

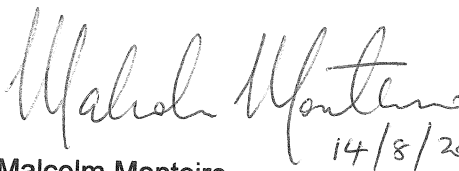
Indra Australia Management considers that alignment with these values, in conjunction with the continuous improvement of the processes of the organisation, leads and necessarily contributes to the growth and profitability of the businesses, maximising Indra Australia's value for its shareholders.

Accordingly, it establishes a strong relationship with its customers in each one of the sectors in which it operates, based on a deep understanding of their business and on the technological capacities that Indra possesses in order to provide innovative solutions and services with high quality standards.

In order to facilitate the achievement of these objectives, Indra Australia has a quality management system, developed in accordance with the requirements of the standard ISO 9001:2008.

It is the responsibility of all the people in the organisation to carry out the functions assigned within the framework of this quality management system, focussing them on achieving maximum value and continuously improving them. In this regard, the requirements that are established in the manuals, procedures and instructions, both general and specific, are compulsory.

Indra Australia Management aims to ensure the correct application of the quality management system in the organisation, guaranteeing compliance with the requirements of the customers, in addition to applicable legal, safety and regulatory provisions. Accordingly, it has designated the Quality Manager as its representative.


14/8/2013

Malcolm Monteiro

Chief Executive Officer